



9300 West Courthouse Road Suite 102, Manassas VA 20110

NAL RESEARCH'S RETURN POLICY

NAL Research's satellite products and accessories (the "Product") may be returned in good condition within 30 days of receipt, for a refund, less 20% restocking and retest fee. Beyond 30 days and at NAL Research's discretion, NAL Research may take the Product back for a 50% restocking charge. Custom-designed Product may not be returned. Antenna cables and antennas with non-standard connectors are considered custom-designed Product.

For return of Product, please contact NAL Research by:

Telephone: 703-392-1136 x200

Fax: 703-392-6795

E-mail: contact@nalresearch.com

Mail: NAL Research Corporation

Attn: Returned Hardware/Customer's Purchase Order Number

9300 West Courthouse Road

Suite 205

Manassas, VA 20110